

Workshop Session

Stanford University Medical Center

Determining Gaps in Mentoring Programs and Developing Novel Models for Successful Mentoring

Chair: Hannah A. Valantine, Professor Medicine

Senior Associate Dean for Diversity & Leadership

Co-Chair: Christy I. Sandborg, Professor Pediatrics

Chief of Medical Staff, Lucile Packard Children's Hospital

Co-Chair: Linda McLaughlin, Director of Academic Affairs and Faculty

Development - Pediatrics



Workshop Goals

Stanford University Medical Center

- 1. Describe & discuss tools for identifying gaps in mentoring
- 2. Describe current and novel approaches to achieve a culture of mentoring
- 3. Discuss strategies to optimize and broadly disseminate novel models of mentoring
- 4. Generate recommendations on important aspects of developing, implementing and measuring mentoring programs



Workshop Overview

Stanford University Medical Center

Agenda - Day 1

- 1. Office of Diversity & Leadership: A centralized institutional responsibility for effective mentoring: *Hannah Valantine*
- 2. Survey orientation: Linda McLaughlin
- 3. Pediatric Pilot Mentoring Program: Departmental based program: "stable of mentors" and mentor-mentee training: *Christy Sandborg*
- 4. Range of novel models & approaches to mentoring: Moderated Discussion
- 5. Small group orientation: Christy Sandborg
- 6. Small group discussions: Part 1



Workshop Overview

Stanford University Medical Center

Agenda - Day 2

- 1. Small group orientation: Christy Sandborg
- 2. Small group discussions: Part 2
- 3. Small group presentations: Group Chair
- 4. Moderated discussions after each small group presentation: Valantine/Sandborg/McLaughlin
- 5. Summary & close: *Hannah Valantine*



Office of Diversity & Leadership

Stanford University Medical Center

A centralized institutional structure charged with responsibility for developing new approaches to effective mentoring

Hannah A. Valantine, M.D., F.A.C.C.

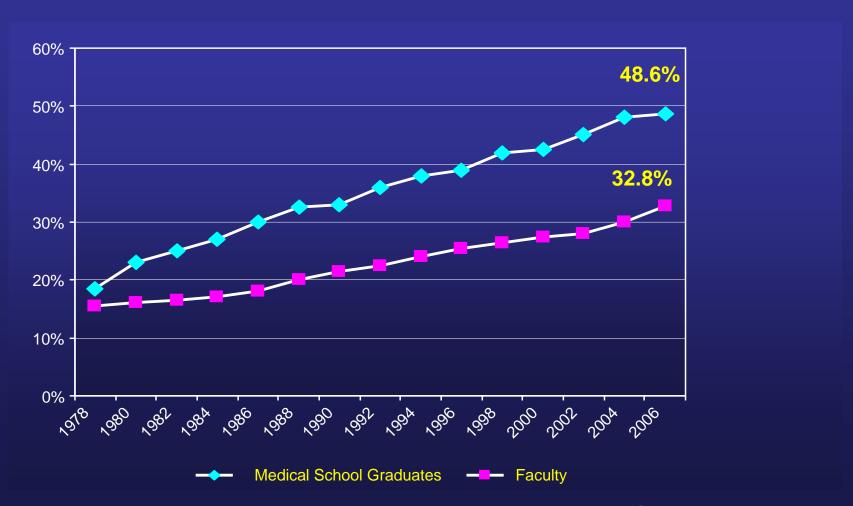
Professor Cardiovascular Medicine

Senior Associate Dean



Representation of Women in Academic Medicine, 1977-2006

Stanford University Medical Center



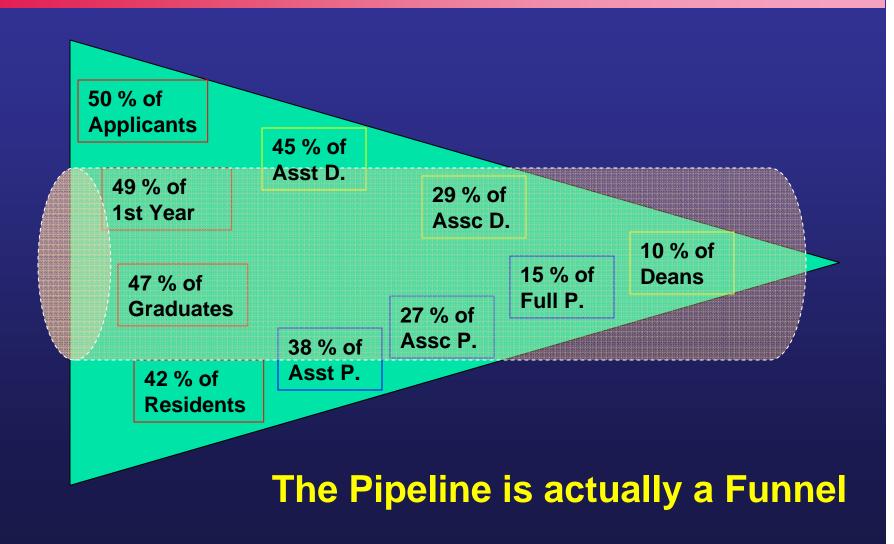
AAMC Data 2006

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Women in Academic Medicine

Stanford University Medical Center





Why Do we Need Diversity in our Faculty?

Stanford University Medical Center

- Diversity broadly defined Diversity of thought richer solution to problems we seek to solve
- Excellence in our mission for translating discoveries
- Building the next generation of academic leaders
 - Role models for trainees
 - Broadening excellence in our intellectual capital
- Mentoring as a strategy to increased retention
 - IOM; Beyond Barriers



Office of Diversity & Leadership Rationale

Stanford University Medical Center

Institutional Commitment

- Metrics: demographic data; QOL & faculty satisfactions
- Provost's Advisory Committee on the Status of Women Faculty (PACSWF): 2004
- Published report of Committee on Women in Medicine and Sciences: needs for success
- Assessment of compensation equity
- Centralized support for medical students
- Addition of decanal support & oversight for graduate students
- Respectful work place

Office of Diversity & Leadership Faculty Input

Focus groups & multiple taskforces

- Need to focus strategically and tactically
- Need for long term vision
- Increased visibility
- Implementation Plan
 - Retention mentoring & faculty development
- Dedicated office
- High level leadership



Our Mission

Stanford University Medical Center

Office of Diversity and Leadership is committed to the SoM principle that a diverse community of scholars, students, trainees and staff will enhance the excellence of our academic and service programs through fulfillment of its mission:

- To promote the recruitment and retention of diverse faculty, students, trainees and staff- representative of the communities in which we work. And,
- To develop faculty to their full potential as academic and community leaders.



Strategic Goals Building a culture of mentoring

Stanford University Medical Center

- 1. Develop and monitor policies strategies and resources for the *recruitment* of a diverse faculty. *
- 2. Develop and monitor policies, strategies and resources for the *retention* of a diverse faculty. *
- 3. Identify and develop individual *leadership* potential at an early stage of faculty careers; and develop a 'menu' of leadership opportunities available to meet <u>individual needs</u>.
- 4. Recognize, reward and hold accountable faculty for leadership and diversity activities.*
- 5. **Define** and **promulgate** a shared understanding of faculty leadership in a diverse community and its value to SOM.



Strategic Goal #3: Leadership Building a culture of mentoring

Stanford University Medical Center

SoM Faculty Fellows Program - Launched Feb. 2006

Program Goals:

- Identify & develop future leaders
- Build community
- Understand a variety of leadership styles the Dean, Provost, President

Program Structure:

- Monthly dinner meetings
- Mentoring groups (Ann Leung; Suzanne Pfeffer; Oscar Salvatierra; Gary Steinberg; Linda Boxer)
- > 360 Assessment & 1-1 coaching for leadership development
- Developmental feedback process (New)



Strategic Goal #3: Leadership Building a culture of mentoring

Stanford University Medical Center

Physician Leadership Collaboration with SUH Launched Sept. 2005

Program Goals:

- > Skills to enhance process and quality improvement projects
- > Build internal network of leaders sharing common concepts; problem solving.

Program Design:

- > Action project team mentor & coach
 - > Team mentoring for institutional change
- Attend 1.5-day workshops, for a total of six during the year
- Finance and budgeting, negotiating, managing change, leadership, innovation, and performance management

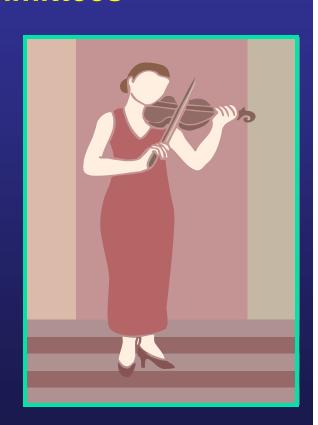


Strategic Goal #1: Recruitment Mentoring Search Committees

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ODL Presentation to Search Committees

- Education on unconscious Bias:
 - Review of published studies
 - Dr. Jo Handelsman presentation given at Stanford SoM -http://irtvideo.stanford.edu Stanford University Resources
- Departmental & subspecialty demographics
- Availability pool & comps with peer institutions: AAMC
- University resources
- SoM Resources/ support for junior faculty
- ODL Recruiting Resource Lists





Strategic Goal #2: Retention Building a culture of mentoring

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Research awards

- Diversity faculty awards (5; 20K)
- McCormick award (\$30 K 2 years: research support for three junior faculty members with primary childcare responsibilities: \$30,000/year for 2 years.)
 - Small group mentoring
 - Peer group mentoring
 - **Building community**

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Strategic Goal #4: Recognize, Reward & Hold Accountable

Stanford University Medical Center

- Dean announced annual evaluation of Department Chairs to include metrics of diversity, mentoring & faculty development - tied to compensation
- ODL Mentoring award (\$\$ & recognition)
 - Faculty; Trainee; Staff
- ODL Diversity Award
 - Faculty; Trainee; Staff

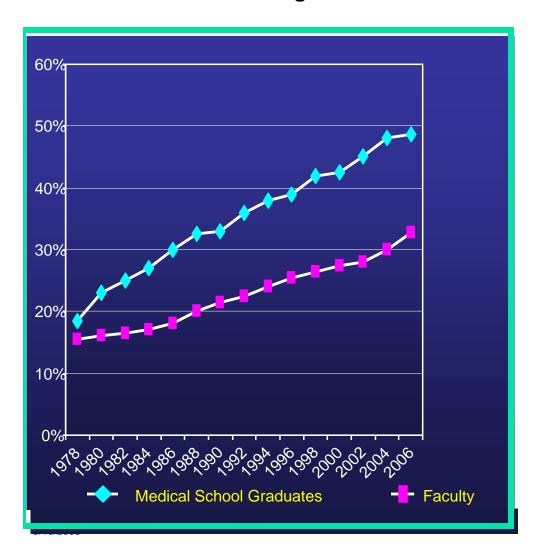


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ODL

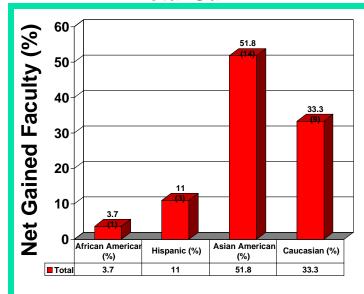
Impact of a Multifaceted Plan for Excellence through Diversity & Leadership

The Challenge



Faculty Gains 09/2005-09/06:

Total Gain 27



• 55 new faculty hired:

> Women: 17 (31%)

> URM: 4 (7%)

• 27 net gained:

> Women: 13 (48%)

> URM: 4 (15%)



Fortune October 15, 2007

Xerox; Morgan Stanley; JP Morgan; GE

- Mentoring
- Succession planning
- Women CEOs of publicly held companies
 - > 13 in US (3 in 1998)
 - > 16 international
- Oversight of \$6b+ (\$1b in 1998)